

QUICKSTART GUIDE

CT65NC Counter Top

Thank you for purchasing a CT65NC counter top.

This guide is designed to ensure you get the optimum performance from your CT65NC counter top at all times.

By positioning and operating the counter top correctly and then following a few steps to look after it, your CT65NC counter top will run properly and efficiently.

Ben & Jerry's Counter Top



CT65NC Counter Top



CT65NC Counter Top No Lightbox

Positioning Your Counter Top

- The counter top should be positioned on a flat, level surface and the levelling feet wound down.
- A 5cm gap must be left between all sides of the counter top and the wall or any other fixture or fittings. The grille at the rear of the counter top must also be unobstructed at all times to allow continual airflow.
- Please note the counter top will not perform in ambient temperatures over 30°C.
- Site the counter top away from external sources of heat, eg. radiators, direct sunlight etc.

5cm gap all around



Operating Your Counter Top

- The counter top should be left to stand for 4 hours after delivery before being plugged in for the first time.
- The counter top should be plugged into a suitable 13 amp electrical supply. It should be plugged directly into the mains supply socket and **not attached** to an extension lead or adaptor.
- It will take approximately 24 hours for the counter top to get down to the required temperature. Ice Cream should not be put inside the counter top until temperature has been reached.
- Once plugged in and switched on at the mains supply socket it will begin to work. **Please note** that there is no on / off switch.

Actual size of gap required at the rear and sides of the counter top



Operating Your Counter Top continued...

- This counter top is not designed to be able to freeze liquid, eg. ice pops. These should be frozen before putting them in.
- Do not exceed the load line on the inside of the counter top. Doing so will result in reduced performance of your counter top.
- Always keep the door closed whenever possible.
- The light switch is located at the rear of the counter top underneath the thermostat dial.

DO NOT EXCEED THE
LOAD LINE LEVEL



Temperature Adjustment



- If the correct temperature is not being maintained then adjustments to the counter top can be made.
- The thermostat is located at the lower rear, left hand side of the counter top. A flat screwdriver is required to make adjustments to the temperature. To make adjustments turn the dial by the equivalent of 5 minutes on a clock in a clockwise direction to make the counter top colder and anticlockwise for warmer. Check after 2 hours and repeat if needed.

Looking After Your Counter Top

- **Health & Safety:** Before checking and cleaning the condenser the unit should be isolated by unplugging it.
- The condenser should be checked monthly, and if needed, cleaned by a suitably qualified person.
- Regularly (once a month) check the grille at the rear of the counter top and brush all dust and debris away to allow ventilation.
- **Caution:** Before removing the compressor housing cover, always isolate the unit by

completely removing the plug from the power supply. All work on the electrical system and the refrigeration system must be performed by suitably qualified staff.



Looking After Your Counter Top - Defrost

- When ice begins to build up on the inside of the counter top (approximately 1cm or ½ inch thick) this indicates that defrosting is required. This should be carried out at least once every six months.
- Empty the counter top of all products, isolate the unit by completely removing the plug from the power supply and open the door.
- To aid defrost place a container (5 - 10 litres) of warm water inside and close the door. When the ice has melted sufficiently it can be removed.
- Never use sharp implements to scrape the ice as this may damage the walls.
- When the ice has melted and drained away dry off any residual moisture with a soft cloth.
- Plug back in and switch on. Restock when the counter top has returned to the correct temperature. Please note it may take several hours to do this.

Problem Solving

In the unlikely event that your counter top is not operating to its optimum performance, you are responsible for ensuring that the following basic checks have been carried out **before** calling out an engineer.

Counter Top not running correctly:

1. Check the electrical supply.
2. Check the fuse in the mains plug is OK.
3. Check the thermostat has not been lowered or turned off.
4. If the counter top is plugged into an extension lead, unplug it and plug directly into the mains supply.

Counter Top is not at the correct temperature:

1. Check that a good air space has been left around the counter top.
2. Check the counter top is not near a heat source.
3. Check the door has not been left open.
4. Check the load line has not been exceeded.
5. Check the thermostat has been set correctly.
6. Check if there is a build up of ice inside.
7. Check the condenser grille is not blocked with dust or debris.

Your light tube will eventually need replacing and you will need to purchase a new one.

Top display: 8w T5, Internal display: 6w T5 Light tubes are available from The Light Bulb Co. Tel: 01869 362 222

Warranty

Your cabinet is supplied with a 12 month parts and labour warranty to protect you against manufacturers defects. If you need assistance please call:

Total Refrigeration Customer Service Department on 0845 127 2527

In order to log a service call you will need to provide the serial number for the cabinet at fault. This can be found on the information plate that is located on the back of the cabinet. Use this space to make a note of the serial number for future reference using a ball point pen:

SERIAL NUMBER

Please note that the basic checks detailed in this guide are usually excluded from the warranty. See standard terms and conditions for further information.

Non-warranty calls will be charged for.

If you are in any doubt contact our Customer Services Department.

Cabinet Contents Insurance

Please note that your cabinet warranty excludes any liability for loss of product or your insurance excess no matter how caused.

We recommend that you check your Store Policy to ascertain if you are covered for such an eventuality and if not then take separate insurance.

It is recommended that you leave your cabinet switched on for 24 hours before placing stock inside.

Waste Electrical & Electronic Regulations (WEEE)

In accordance with the WEEE regulations, Total Refrigeration is responsible for the final disposal of all equipment purchased on or after the 13th August 2005 - customers will be charged for the distribution costs at the time of collecting the unit.

For equipment purchased before 13th August 2005 Total Refrigeration will make a commercial charge on the customer which covers both the disposal of the unit(s) and the associated distribution costs.

