

Total refrigeration

QUICKSTART GUIDE VALERA PASSION HEATED DISPLAY COUNTER

Warranty

Your Valera Passion Heated Display Counter is supplied with a full 12 month parts and labour warranty to protect you against manufacturers defects. If you need assistance please call :

**S.G.P Property services on
0870 241 4873**

This is a Dedicated BHS Hotline

In order to log a service call you will need to provide the serial number for the Valera Passion Heated Display Counter that has a fault. This can be found on the Serial Number plate which is located at the top left hand side at the back of the Counter, just underneath the servery opening.

Use the space below to make a note of the serial number for future reference using a ball point pen.

SERIAL NUMBER : _____

Please note that the basic checks detailed in this guide are usually excluded from the warranty. **Your company will be charged if an engineer has to carry out basic maintenance on your Heated Counter during a service call.**

See our standard terms and conditions for more information: www.totalrefrigeration.co.uk

Total Refrigeration Limited, Unit 2a, East Tame Business Park, Rexcine Way,
Hyde, Cheshire, SK14 4GX
Telephone : 0845 127 2527 Fax : 0161 366 7374
Email : sales@totalrefrigeration.co.uk Website : www.totalrefrigeration.co.uk

Total refrigeration

QUICKSTART GUIDE VALERA PASSION HEATED DISPLAY COUNTER



This guide is designed to ensure that you get the optimum performance from your Valera Passion Heated Display Counter.

Please read fully as it will help your Valera Passion hot counter run properly and efficiently



Operating your Valera Passion heated Display Counter

- Your Counter may be fitted with either a manual dial thermostat, or a digital controller.
- Your Counter will be connected to the mains supply by way of a blue heavy duty plug. This should not be removed from the socket. To disconnect from the mains supply, use the kitchen Isolator Switch.
- To activate the Counter, for display use, using the control panel at the rear, switch the power switch to the on position. The red power switch will illuminate to indicate it is switched on. Choose an appropriate temperature.
- It will take approximately 1 hour for your Counter to reach the required operating temperature for the goods stored. Goods should not be stored inside the Counter until the operating temperature has been reached.



Dial
Thermostat



Controller and
Temperature display

For service, call **S.G.P Property services on 0870 241 4873**

Setting the Valera Passion heated display counter



Light Switch

Power Switch

Controller and Temperature display

- Turn on your Valera Passion Heated Display Counter at the red on/off switch which is illuminated.
- Turn on your Valera Passion Heated Display Counter light display using the white light switch.
- Adjust the temperature using the controller: press and hold **SET**. Whilst holding **SET**, use the left and right arrow buttons to adjust temperature, right for **hotter**, and left for **cooler**. After setting the temperature, release all buttons and the display will return to the actual temperature after 5 seconds.

Looking after your Valera Passion Heated Display Counter

- When cleaning your Valera Passion Heated Display Counter, you may need to remove the sliding doors, to gain access to the shelves.
- Please remove each door very carefully, supporting it at all times.
- Please do not lean on the counter whilst removing glass, as this may distort the glass runners and the unsupported door glass may dislodge and break



For service, call **S.G.P. Services** on **0870 241 4873**

Important cleaning notes

- Please remove any **rings or bracelets** when cleaning as these may scratch the glass surfaces.
- Do not force the hinged glass front as this may distort the mechanism

Changing the light tubes / lamps

- Firstly **isolate the unit and if hot allow to cool**. To change the light tubes/lamps, it will be necessary to remove the glass diffuser, this is held in place by a screw at each end. Unscrew these whilst holding diffuser in place and carefully remove it from its seating.
- To remove the light tube, twist it in either direction until the end pins line up with the slots, remove the tube and replace.
- Tube sizes are printed on one end of the tube, and are available locally.

Quick check guide before calling an engineer

- If the cabinet is not hot enough but **is on**, check the Thermostat is set at a high enough setting. If not turn it up by a few degrees, and check the temperature after 1 hour.
- If the cabinet appears not to be working at all, check the power switch and controller are lit up. If not then you should have a qualified person check the power supply and trip switches.
- If the strip lights do not come on, check the light switch is on. If the switch is on and they are still not working then change the light tubes.
- If none of these is applicable **call S.G.P. Property Services**.

For service, call **S.G.P Property Services** on **0870 241 4873**