

Total refrigeration

QUICKSTART GUIDE VALERA PASSION CHILLED DISPLAY COUNTER

Warranty

Your Valera Passion Chilled Display Counter is supplied with a 12 months full parts and labour warranty to protect you against manufacturers defects.
If you need assistance please call :

**S.G.P Property Services on
0870 241 4873**
This is a Dedicated BHS Hotline

In order to log a service call you **will** need to provide the serial number for the Valera Passion Chilled Display Counter that has a fault. This can be found on the Serial Number plate which is located at the top left hand side at the back of the Counter, just underneath the servery opening.

S.G.P will not accept a service call without the serial number.

SERIAL NUMBER : _____

SERIAL NUMBER : _____

SERIAL NUMBER : _____

Please note that the basic checks detailed in this guide are usually excluded from the warranty. **Your company will be charged if an engineer has to carry out basic maintenance on your Chilled Counter during a service call.**

See standard terms and conditions for more information: www.totalrefrigeration.co.uk

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This guide is designed to ensure that you get the optimum performance from your Valera Passion chilled display counter at all times.

Please read thoroughly, as it will help your Valera Passion chilled display counter run properly and efficiently.



Operating your Valera Passion Chilled Display Counter

- Your Counter will not perform efficiently in ambient temperatures in excess of 25°C.
- Your Counter will be connected to the mains supply by way of a blue heavy duty plug. This should not be removed from the socket. To disconnect from the mains supply, use the kitchen Isolator Switch.



Light Switch Power Switch Controller and Temperature display

- To activate the Counter, for display use, using the control panel at the rear, switch the white light switch and the red power switch to the down positions. The red power switch will illuminate to indicate it is switched on.
- It will take approximately 4 hours for your Counter to reach the required operating temperature for the goods stored. Goods should not be stored inside the Counter until the temperature has been reached.

For service, call **S.G.P Property services on 0870 241 4873**

Rear Control Panel



Light Switch

Power Switch

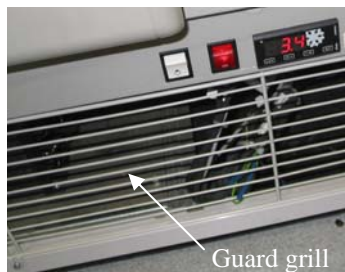
Controller and Temperature display

If the correct temperature is not being maintained, adjustments can be made to the controller by following these instructions:

- To adjust temperature press and hold **set**.
- Whilst holding **set** use the left or right arrowed buttons to adjust to the desired temperature - lower or higher. Push the left arrowed button to make the Counter **COLDER** and the right arrowed button to make the Counter **WARMER**. Release all buttons and the display will return to the actual temperature after 30 seconds. The adjustment may take several hours to take effect.

Looking after your Valera Passion Chilled Display Counter

- Your Valera Passion Chilled Counter will need periodic cleaning to ensure it runs efficiently.
- To clean the finned condenser, first **isolate the unit**, then remove the guard grill (*pic 1*) and, using a soft brush or vacuum cleaner, carefully remove all dust/fluff and debris from the outer surface of the condenser (*pic 2*). **Please Note:** the finned condenser has sharp edges and this procedure should ideally be undertaken by a suitably skilled maintenance person.
- If the condenser is not cleaned regularly the cabinet will firstly run poorly and eventually fail.
- Please check the condenser monthly and clean if any debris forms on the fins, in addition it should be cleaned thoroughly every 6 months as part of a planned preventative maintenance.



Pic 1



Pic 2

Defrosting your Valera Passion Chilled Display Counter

- Your Valera Passion Chilled Display Counter automatically defrosts itself for 20 minutes 4 times every 24 hours and should normally require no further defrosting. Whilst in defrost mode **DEF** will be shown on the controller screen.
- During periods of high humidity, it may be necessary to manually defrost, this can be achieved by removing all produce from the cabinet and switching off at the power switch for 4 hours or overnight.

Changing the light tubes

- Firstly **isolate the unit**. To change the light tubes, it will be necessary to remove the plastic diffuser, this is a semi-soft plastic which, when squeezed, can be removed from its seating.
- To then remove the light tube, twist it in either direction until the end pins line up with the slots, remove the tube and replace.

Cleaning Glass areas

- Remove any **rings or bracelets** before cleaning they will scratch glass.
- Do not force the hinged glass front as this may distort the mechanism.
- Carefully remove shelves and store safely whilst cleaning.

Quick check guide before calling an engineer

- If the cabinet is not cool enough but **is on**, check for a blocked condenser - if this is the case then arrange for it to be cleaned as detailed in page 2. It is possible that the cabinet may be defrosting and **DEF** will show on the screen. If so check that it has returned to normal after 1 hour, no further action would be required.
- If the cabinet appears not to be working at all, check that the power switch and controller are lit up. If not have a suitable person check the power supply.
- If produce is too cold in places and not cold enough in others, there may be too much frost built up internally. Try defrosting the cabinet as above.
- If none of these is applicable **call S.G.P. Property Services**.